

**MANTRA**Returns and Exchanges Form (Online Store)

If you are not happy with your purchase from Mantra, please write to us at crackteam@shalinijamesmantra.com, within 4 days of receiving the package and return the product(s) within the duration of 10 days for a refund/exchange (Subject to terms and conditions – Please read Returns and Exchange Policy for a better understanding.) Please note that shipping costs for returning the product will not be refunded. All products must be sent to the address given below -

MANTRA, THE MANTRA HOUSE  
11/356A BHAGAVATHY TEMPLE ROAD,  
CHERANALLOOR, KOCHI - 682034  
Ph: +91 75588 91891

To ensure that your refund or exchange goes through, you are required to fill in the below given information accurately.

Name			
Address			
Phone Number			
Email			
Date of return			
Order Number			
Mode of Payment	Credit	Debit	Cash on delivery
Purpose of return	Refund		Exchange

If mode of payment was COD (Cash on delivery), please submit the following details:

Account Name		Account Type	
Name of Bank		Branch	
IFSC Code			

Reason for Return (Please tick appropriate reason)

Item Code	Wrong Product	Wrong Colour	Wrong Size	Any other reason (Please state)

